

May 21, 2021

Philip G Rice 11268 E Linvale Dr Aurora, CO 80014-3071

Sent by e-mail: phil.rice@mkgappraisal.com

RE: Walgreen Pharmacy # 10175 Case No. 2021-1427

Dear Philip G Rice,

Your complaint regarding Walgreen Pharmacy # 10175 has been reviewed by our office. After due consideration, the facts presented do not amount to a violation of the practice act or rules that would warrant disciplinary action. Therefore, the complaint was dismissed.

The fact that the complaint was dismissed does not indicate that the matter is unimportant or not seriously considered and should not be construed as an endorsement of conduct. For action to be taken on a complaint, a determination that the allegations are a violation of the practice act or rules must be made, and there must be evidence to support the allegations. Please know that we are unable to provide any further rationale for this decision and it is not subject to appeal.

Our mission of consumer protection is taken very seriously and the complaint process relies on notification from consumers. Thank you for making us aware of the situation and your assistance throughout the process. Please let us know if you have any further questions.

For the State Board of Pharmacy

Dmitry Kunin Senior Program Director

Please complete a short survey at https://www.surveymonkey.com/r/B533RGF regarding aspects of service you received. Your anonymous response will be used to evaluate the service experience and to identify areas where improvements may be appropriate.